

DHL EXPRESS IMPORT SERVICES

ENJOY THE CONVENIENCE AND
USER-FRIENDLY IMPORT SERVICES
OFFERED BY DHL EXPRESS

Unparalleled customs expertise, real-time tracking visibility, latest pickup times and earliest deliveries make DHL the ideal carrier for your time-sensitive shipments. One company, one account number and one invoice in the currency of your choice. DHL Express Import Services – one simple solution to manage all your import needs.

Features & Benefits

- Money Back Guarantee*
- Service Guarantee**
- Versatile and Reliable
- Full Tracking Visibility
- Safe and Secure



IMPORTING TO THE U.S. HAS NEVER BEEN EASIER.

DHL's time definite import express services allow you to import goods from virtually anywhere in the world by a specific time or by the end of the next possible business day.

TIME DEFINITE IMPORT SERVICES

DHL Import Express 10:30	Time-sensitive: guaranteed delivery next possible business day by 10:30 a.m.*
DHL Import Express 12:00	Time-sensitive: guaranteed delivery next possible business day by 12:00 noon*
DHL Import Express Worldwide	Guaranteed delivery by end of next possible business day**

Shipping Directly Between Two Countries (Outside of the U.S.)

You can also use your Import Express Account for third-country movements (document and non-document shipments that move between two countries outside of the U.S., but billed in the U.S.). Third-country movements save you time and money by eliminating the need for storage and additional steps in your supply chain. Plus, neither the shipper nor the consignee needs to have a DHL account number.

- Third-country movements by 9:00 a.m.:
Time-sensitive, guaranteed delivery by 9:00 a.m.*
- Third-country movements by 12:00 noon:
Time-sensitive, guaranteed delivery by 12:00 noon*
- Third-country movements by end of next possible business day**

Optional Services – Extend Your Shipping Choices

DHL offers a breadth of Optional Services – from non-standard deliveries and billing options to climate neutral shipping. With a flexible choice of service enhancements, you have added convenience when using our express delivery services worldwide.

- Handover to Broker
- Payment Deferment
- Single Informal Clearance
- Bonded Transit Doc
- Plus, much more

For more information about Optional Services please visit the Optional Services section at www.dhl-usa.com.

Certain restrictions apply. DHL Import Express Services are subject to terms and conditions referenced on the waybill of the country of origin, which shall govern each shipment. *A money-back guarantee applies to DHL Import Express 10:30, DHL Import Express 12:00, or a third-country movement (9:00 a.m. or 12:00 noon) where DHL will, upon request, provide either a credit or refund of the transportation charges paid by customer if the shipment is delivered later than DHL published delivery commitment. The availability of all time definite services is determined by destination postcode or city name. These services are not available to and from all areas. To find out the DHL Express services available in your destination area, please contact Customer Service at 1-800-CALL DHL.

**A service guarantee applies to DHL Import Express Worldwide where DHL will, upon request, provide either a credit or refund of the transportation charges paid by customer if the shipment is delivered later than DHL's published delivery commitment. Money-back guarantee or service guarantee do not apply to third-country movements scheduled for end of day delivery. For complete details, please visit www.dhl-usa.com/terms.

1-800 CALL DHL | www.dhl-usa.com

All services may not be available in all areas and are subject to the DHL Terms and Conditions as published at www.dhl-usa.com.
©2016 DHL Express (USA), Inc. All rights reserved. Aircraft not operated by DHL Express (USA), Inc. 5/2016 PT05480B

